Peter Galgano
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EXPERIENCE

UI/UX Designer at Metric5   *Washington DC, September 2023 – Current*

Designed and developed user-centric interfaces for government applications, ensuring accessibility, usability, and compliance with federal standards.

• Created and maintained design systems to ensure consistency across platforms and streamline development.
• Conducted user research, wireframing, and prototyping to improve workflows and enhance user experience.
• Collaborated with cross-functional teams, including developers and stakeholders, to align design solutions with business and technical requirements.
• Focused on improving accessibility (ADA compliance) and optimizing designs for diverse user needs.

UI/UX Designer at Wells Fargo   *New York City, NY January 2023 – March 2023*

Collaborated with the marketing team to enhance client online experiences through the implementation of updated graphics, resolution of display issues, and utilization of cutting-edge technology, resulting in improved user satisfaction.

• Conducted comprehensive competitive analysis and demonstrated expertise in sketching, wireframing, and prototyping, effectively contributing to the development of innovative and user-friendly digital solutions.

UI/UX Designer at Trackforce Valiant   *Woodbury, NY October 2017 – November 2022*

Led a major company-wide initiative to modernize and revamp the user experience, user interface, and visual identity of an outdated website, mobile application, and product line of SAAS applications.

• Conducted extensive user research and competitive analysis to identify pain points and develop comprehensive solutions, resulting in a new design system that elevated the overall user experience.

• Collaborated cross-functionally with the sales department, product managers, and developers to ensure seamless implementation of new designs.

• Utilized Figma, Adobe XD, and Photoshop to expertly design and wireframe prototypes, and deliver effective hand-offs to the development team.

UI/UX Designer at Broadridge Financial   *Brentwood, NY December 2014 – October 2017*

Improved online product line usability for Broadridge Financial, simplifying complex financial applications to create an intuitive, user-friendly experience.

• Collaborated with the customer experience department to identify user pain points and conducted in-depth research to pinpoint areas of difficulty in financial form completion.

• Designed and refined sketches, wireframes, and prototypes based on user feedback to optimize ease of use.

• Results were a substantial increase in user satisfaction and streamlining the financial application process.

Senior Graphic Web Designer at GVP Digital Media   *Bohemia, NY May 2001 – October 2014*

Revitalized outdated websites by leading redesign efforts and working collaboratively with clients to modernize their online technology.

• Developed visually appealing designs that improved the overall user experience by updating fonts, graphics, layouts, and color palettes.

• Expertly executed full graphics and design work, alongside proficient hand-coded HTML and CSS, to ensure seamless integration of updated designs onto client websites.

SKILLS

- **Technical**: Figma, Adobe XD, Adobe Sketch, InVision, Photoshop, Illustrator, Animate, HTML/CSS
- **Design**: Information Architecture, User Research, Wireframing, Rapid Prototyping, Presentation, Usability Testing, Design Systems, Responsive Web, Mobile Design, Inclusive Design
- **Collaboration**: Agile and Waterfall Methodology, Jira, Microsoft Teams

EDUCATION

B.S. Degree in Education from Long Island University CW Post   *Brookville, NY 1995 – 1999*

Associate's Degree in Liberal Arts from Suffolk Community College   *Selden, NY 1992 - 1994*